



Help improve communication services for Deaf people!



ACCAN and Deaf Australia want Deaf and Hearing to have equal access to **telecommunications** (phone, mobile, internet)

How can you help?

1. **Go to the ACCAN stall at the Deaf Australia conference** in Hobart 13-15 May. Please tell us your telecommunications problems and we will video you. We will use the videos to lobby the government to improve phone services for Deaf people.
2. If you are not coming to Hobart, you can send an email or video to Deaf Australia: david.parker@deafau.org.au. Please send the videos/emails by 31 May.

Examples:

- NRS too hard - rather use Auslan?
- NRS too slow?
- Want to be more independent?
- Fed up asking Hearing friends/family/ neighbours to call?
- Smartphones too expensive for Deaf?
- Can't SMS many businesses/companies/government?
- Fast, reliable broadband too expensive? Or not reliable enough for video communication?
- TTYs old-fashioned?
- Can't use internet relay because of security problems at work?
- Which mobile/internet plan is right for Deaf?

*For information in **Auslan**, please visit:*

<http://youtu.be/XkmJo0cExhI>

<http://www.deafau.org.au/videos/accandeafau2011.wmv>; or

<http://www.deafau.org.au/videos/accandeafau2011.mp4>

What is ACCAN? ACCAN is the Australian Communications Consumer Action Network. ACCAN represents all consumers on communications issues, including telecommunications, broadband and TV. ACCAN supports the Deaf community by campaigning on issues like TV captions and the National Relay Service. You are welcome to join ACCAN! Please visit <http://www.accan.org.au>; TTY 02 9281 5322; email info@accan.org.au.