


Current Telecommunications Issues Matrix

 <p>(Communication Rights Australia) ABN: 25120 926 829</p>	<p><i>Equity of access for people who have little or no speech but plenty to say</i></p> <p>Head Office: 4/3 Tuck Street Moorabbin 3189</p> <p>Email: info@caus.com.au</p> <p>Website: www.caus.com.au</p>		
Fixed Line Telephony			
Current issues	Action to date	Suggested solutions	Further Reference
<p>Compatibility of equipment Phones, mobile phones and computers are the main devices available for users to communicate. Often, people with disabilities cannot use standard terminal devices and require additional specialised hardware and/or software to achieve even a basic level of communication.</p>	<p>Work with Novita Tec for solutions Community education within community on access can be possible. Tedicore Telstra Disability Advisory Committee</p>	<p>Universal Access at affordable prices</p>	<p>Novita Tec Research</p>
<p>Cost of installation</p>	<p>Tedicore input Telstra Consumer Committee Working with individuals to budget for costs.</p>	<p>Universal Access at affordable prices</p>	
<p>Training in use of equipment</p>	<p>Community education sessions Bulletins to members to raise profile</p>	<p>All providers to provide training for people who have little or no experience in the use of equipment.</p>	<p>Bulletins to members Website discussion groups are being developed.</p>
<p>Associated barriers & People being left behind in the Technology developments</p>	<p>Education of service providers, Advocacy to bring change Bulletins to members Focus groups TIO input</p>	<p>Community outreach service that is resource to address issues of concern both from a individual and systemic perspective.</p>	
<p>Data base of telephones</p>	<p>Input into discussions with TEDICORE</p>	<p>Useful only if you have access to internet or someone who can explain the features of equipment.</p>	

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The Internet			
Current issues	Action to date	Suggested solutions	Further Reference
Priority listing in an emergency	Submission to the DBCDE	People are totally reliant on the service for contact with outside world therefore priority listing is essential.	
Easy English contract	Input into accessible language Bulletins to members	Codes and standards to be accessible It is impossible for many people to understand the impact of many contracts without someone to support them to read and analyze the impact on their budget.	
Cost	Input into submission to DBCDE on National Broadband Network discussion paper.	Broadband plans to allow for low income groups access to the same standard of service available to other Australian especially when internet may be their only means of collection information.	
Mobile Telephony			
Current issues	Action to date	Suggested solutions	Further Reference
Accessibility	Work with Novita Tech	Refer to Rob Garret's papers	
Easy English Contracts	Lobbying for accessible language	In any drafting work, it is vital to consider accessibility for people with disabilities	
Other			
Current issues	Action to date	Suggested solutions	Further Reference
Independent Equipment Program	Submission to DBCDE and network relevant key services.	Use of service that understands issues facing our membership	Submission paper
NRS Emergency service	Lobbying DBCDE Tedicore NRSCC	Designated line Better advertising People with severe physical disabilities/CSD need a functioning phone line in case of emergencies especially if they are in bed and	

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		unable to transfer to a wheelchair without assistance	
NRS outreach penetration	Lobbying on WWS and DBCDE	Marketing plan that is open for comments	Community outreach model
One-off funding for representation	Lobbying DBCDE	3 year contracts	Reports