



Responses to Members' Survey April 2010

Responses from Non members

Gender		
Answer Options	Response Percent	Response Count
Male	50.0%	7
Female	50.0%	7
<i>answered question</i>		14
<i>skipped question</i>		0

Age Group		
Answer Options	Response Percent	Response Count
16-25	0.0%	0
26-35	7.1%	1
36-45	35.7%	5
46-55	14.3%	2
55+	42.9%	6
<i>answered question</i>		14
<i>skipped question</i>		0

State or Territory		
Answer Options	Response Percent	Response Count
ACT	0.0%	0
NSW	7.1%	1
NT	0.0%	0
QLD	42.9%	6
SA	0.0%	0
TAS	0.0%	0
VIC	50.0%	7
WA	0.0%	0
<i>answered question</i>		14
<i>skipped question</i>		0

Is your area rural, regional or remote (i.e., small town, country or farm)?		
Answer Options	Response Percent	Response Count
Yes	64.3%	9
No	35.7%	5
<i>answered question</i>		14
<i>skipped question</i>		0

Are you		
Answer Options	Response Percent	Response Count
Deaf	64.3%	9
Hard of hearing	28.6%	4
Parent/guardian of a Deaf/hard of hearing child	14.3%	2
<i>answered question</i>		14
<i>skipped question</i>		0

Deaf Australia consults often with its members?		
Answer Options	Response Percent	Response Count
Yes	21.4%	3
No	21.4%	3
Sometimes	14.3%	2
Don't know	42.9%	6
<i>answered question</i>		14
<i>skipped question</i>		0

Deaf Australia's submissions and advocacy work (to government, service providers and industry) accurately shows members' views?		
Answer Options	Response Percent	Response Count
Yes	14.3%	2
No	28.6%	4
Sometimes	35.7%	5
Don't know	21.4%	3
<i>answered question</i>		14
<i>skipped question</i>		0

Deaf Australia's submissions and advocacy work helps improve Deaf people's rights?		
Answer Options	Response Percent	Response Count
Yes	21.4%	3
No	14.3%	2
Sometimes	50.0%	7
Don't know	14.3%	2
<i>answered question</i>		14
<i>skipped question</i>		0

Deaf Australia allows enough time for members to comment on submissions and draft policies?		
Answer Options	Response Percent	Response Count
Yes	14.3%	2
No	7.1%	1
Sometimes	35.7%	5
Don't know	42.9%	6
<i>answered question</i>		14
<i>skipped question</i>		0

Deaf Australia provides good and useful information to members?		
Answer Options	Response Percent	Response Count
Yes	28.6%	4
No	21.4%	3
Sometimes	21.4%	3
Don't know	28.6%	4
<i>answered question</i>		14
<i>skipped question</i>		0

Deaf Australia provides information to members often enough?		
Answer Options	Response Percent	Response Count
Yes	21.4%	3
No	21.4%	3
Sometimes	21.4%	3
Don't know	35.7%	5
<i>answered question</i>		14
<i>skipped question</i>		0

Deaf Australia's newsletter is informative and useful?		
Answer Options	Response Percent	Response Count
Yes	28.6%	4
No	14.3%	2
Sometimes	21.4%	3
Don't know	35.7%	5
<i>answered question</i>		14
<i>skipped question</i>		0

Deaf Australia's website is informative and useful?		
Answer Options	Response Percent	Response Count
Yes	28.6%	4
No	14.3%	2
Sometimes	28.6%	4
Don't know	28.6%	4
<i>answered question</i>		14
<i>skipped question</i>		0

When you ask Deaf Australia for information, you get a response in a reasonable time?		
Answer Options	Response Percent	Response Count
Yes	21.4%	3
No	7.1%	1
Sometimes	35.7%	5
Don't know	35.7%	5
<i>answered question</i>		14
<i>skipped question</i>		0

Overall, you are happy with what Deaf Australia is doing for Deaf people?		
Answer Options	Response Percent	Response Count
Yes	42.9%	6
No	28.6%	4
Sometimes	28.6%	4
Don't know	0.0%	0
<i>answered question</i>		14
<i>skipped question</i>		0

What do you think Deaf Australia does well?*answered question***9**

1. They have a good platform to promote Auslan and Deaf issues.
2. Advocacy
3. Tries to stay up to date with issues
4. represents the Deaf and hard of hearing community well
5. Run own organisation by deaf people to show hearing people that we can do normal things daily
6. don't know
7. Being non-member, I dont have any comment.
8. I can't say since I haven't had anything to do with them.
9. awareness of deaf

What do you think Deaf Australia could do better?*answered question***11**

1. They need to widen their views to include the community that is both Deaf / deaf etc, CODAs...etc. They are too narrow in their vision and not all people are pure Auslan / Deaf users and this needs to be acknowledged.
2. Be more inclusive of those who are not signing deaf, people with cochlear implants and hard of hearing need advocacy support too
3. Consult and work cooperatively with other organisations, rather than always being confrontational and too political
4. not sure
5. * more advocacy & put more submission in often. *more access for our rights eg cinema (closed captioned) * give deaf equal as hearing people eg mobile ph, bills, emergency etc
6. stop being so political and focus on working better with other stakeholders
7. email's to deaf communities, we don't always know what happening
8. As above
9. Visit deaf community in rural country and give us update what is going on
10. Not sure.
11. hearing impaired not enough

Any other comments?*answered question***6**

1. Deaf Australia has a stubbornness in working with other organisations and some staff could do with developing inter-personal skills. I have been on the receiving end of some abusive emails from a senior staff member because I dared to challenge certain views. Instead of being asked to debate my views I was basically bullied. I am not alone in this and know of at least two other people who have had similar incidents. This is a reason I will not become a member. I would like to see DA work better with other organisations on Deaf issues as some issues such as technology and access cut across the general hearing impaired / deaf communities. There is an aloofness and an unwillingness to REALLY work with groups. There is not enough consultation with the wider community on what we want... the recent Caption Cinema Exemption is a case in point and strong community protests forced them to rethink their position. The recent survey on having Auslan as a National Language by Deafness Forum was led with a witchhunt by DA, decrying them to be the wrong people to do this type of thing. Instead of being constructive, they incited distrust and bias. There is a lot wrong with how it is currently being run and it is not politically smart and in the end, it is the Deaf and Auslan users who will lose out.
2. I wish DA could do better research in order to be proactive, rather than reactive and argumentative
3. Non stated
4. As above
5. I have trying get Deaf Australia to something about membership like eg couple dollars for years they wont listen rural country they should support deaf community in rural,small town even townsville ,cairns ,tablelandand other town, that trouble they wont listen us
6. my partner not allowed to become member of DA refused them